Tootsie Prints Terms and Conditions

Last Updated: 21/11/2024

Welcome to Tootsie Prints! By accessing or using our website, products, or services, you agree to comply with and be bound by the following terms and conditions. Please read them carefully.

1. General Information

Tootsie Prints specializes in providing high-quality personalized prints. Our products are created based on the designs, images, or information you provide.

2. Order Placement

2.1. Order Submission

Orders must be submitted through our website or authorized channels.

Ensure all provided details (e.g., sizes, colors, and designs) are accurate.

2.2. Custom Designs

By submitting designs, you confirm that you own the rights or have permission to use the content.

Tootsie Prints reserves the right to decline designs that are offensive, illegal, or violate intellectual property rights.

3. Payments

Full payment is required at the time of order placement unless otherwise agreed.

We accept payments via [insert payment methods, e.g., credit card, PayPal, etc.].

4. Shipping and Delivery

Estimated delivery times will be provided at checkout. Delays may occur due to unforeseen circumstances.

Shipping fees are calculated at checkout based on the destination and order size.

Tootsie Prints is not responsible for delivery failures caused by incorrect address details.

5. Returns and Refunds

5.1. Custom Orders

Custom products are non-refundable unless defective or incorrect due to an error by Tootsie Prints.

Please notify us within 7 days of receiving a faulty product for resolution.

5.2. Standard Products

Standard products may be returned within 30 days if unused and in original packaging.

6. Intellectual Property

All content on the Tootsie Prints website (e.g., images, text, and branding) is the property of Tootsie Prints.

Unauthorized use or reproduction of our intellectual property is prohibited.

7. Liability

Tootsie Prints is not liable for damages resulting from improper use of our products.

We are not responsible for delays or losses caused by third-party shipping providers.

8. Privacy Policy

We collect and process your personal information in accordance with our Privacy Policy.

9. Changes to Terms and Conditions

Tootsie Prints reserves the right to update these terms at any time. Changes will be effective upon posting to our website.

10. Contact Us

For questions or concerns, please contact us at: Email: Info@tootsieprints.co.uk